



MAGGIE SARGENT & ASSOCIATES

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MAGGIE SARGENT RGN



EXPERT WITNESS

Warwickshire

Clients: All over UK and Worldwide

PROFESSIONAL QUALIFICATIONS & MEMBERSHIPS

- * Advanced Member of British Association of Brain Injury Case Managers
- * Case Management Society UK
- * Nursing and Midwifery Council
- * Royal College of Nursing (Revalidated in April 2016)
- * Member of the International Brain Injury Association (IBIA)



EXPERIENCE

I am a Registered General Nurse and I trained at St Thomas's Hospital, London. I have over 30 years of experience of caring for patients both in hospitals and within the community.

From 1981 I worked closely with Miss Winifred Smalley MBE for several years and I have provided expert evidence on the additional costs of caring for clients with acquired brain injury and physical disability for both personal injury and medical negligence claims.

I was employed as Nursing Director for International Care Ltd, a division of International Hospitals Group Ltd, and was responsible for assessing, providing, and supervising care for patients, and for supplying trained nurses, social workers, and care assistants in the United Kingdom and overseas.

For six years I was Honorary Secretary of the Forum of Independent Nurse Managers at the Royal College of Nursing, and have been Honorary Secretary of the Nursing Agency Administrators' Forum.

I am Nursing Adviser on the advisory board for Headway National and am a life member. I was part of the original steering committee for BABICM for clients who have suffered traumatic brain injury. I am also an advanced member of BABICM and am a member of their Council. I was a director on the board of CMS UK from 2002 to 2004. I am also a member of the International Brain Injury Association. I hold a current People Handling and Risk Assessment Trainer's certificate.

I am currently a director of an award-winning national care consultancy and case management company, Community Case Management Services Ltd (CCMS), which offers case management services for clients with profound disability. We have some 50 case managers across the country and are registered with CQC as a rehabilitation provider. I case manage clients in the Midlands area and am part of a community rehabilitation project that provides therapy, care, and general rehabilitation, and I find my current practical experience invaluable in assessing costs of care. I am actively involved in supporting and mentoring case managers. We were awarded Rehabilitation Provider Of The Year 2016 at the Personal Injury Legal Awards for innovative work with severely-injured clients.

In 1997 I established a local nursing service for the community funded by charitable donations, which provides nursing care within a patient's home.

In 2011 I established the Oxford and Bristol Groups of The Silver Lining Charity providing social opportunities and challenges for clients with brain injury, which has a client group of 50 service users at present. I also lecture at seminars across the country on costs of care both in the public and private sectors and on case management practice. I run annual ski trips to France for brain-injured adults and children, including in 2017 taking a ventilator-dependent client skiing. I also take a group of brain-injured clients on a South African Safari bi-annually.

In 2004 I published a paper at The European Brain Injury Symposium at the Vatican on caring for clients in the community with PVS and have published other papers on costs of care in the community. I was an invited speaker on case management at the 'Fifth World Congress for NeuroRehabilitation', which took place in Brasilia in September 2008, and also at the PEOPIIL Annual Conference, which took place in Malta in June 2009.

I was chosen to contribute a chapter on care and case management in the APIL Guide to Catastrophic Injury Claims, which was updated in 2013. I have consulted with the Department of Health on issues concerning managing catastrophic injuries in the community and give training sessions to solicitors and insurers on issues surrounding the care of clients with catastrophic injuries and have done so as recently as 2018. I presented at the European Neuro-Convention 2017 and I was invited to present at The International Brain Injury Association World Congress in New Orleans in March 2017, the largest international conference on the subject of brain injury, and in September 2017 I was Honorary Chair of the Nursing Section at BIT's Fourth Annual World Congress of Orthopaedics in China and presented on travel opportunities for clients with spinal-cord injuries. In February 2018 I presented a paper at the 10th World Congress for Neurorehabilitation, which was held in Mumbai, India.

I have prepared reports for clients in the U.K, Europe, and Worldwide.

In November 2017 I received two legal awards - Medico Legal Provider Of The Year and Lifetime Achievement Award - for my services as an expert witness and in recognition of a lifetime providing case management services and expert evidence.