



## PROFESSIONAL STATUS

**Name:** Jackie Dean

**Job Title:** Clinical Director

Jackie currently works as a Case Manager and Director of N-Able Services Ltd. N-Able Services formed in December 2002, as an amalgamation of her own practice as a sole practitioner and Kirkpatrick Evans; a consultancy providing Expert Occupational Therapy and Care Reports. Jackie has around 30 years of experience in assessment and preparation of Expert reports in relation to Personal Injury and Medical Negligence Claims.

Jackie is an occupational therapist by background, qualifying with a Diploma in Occupational Therapy in 1978. She is currently registered with the Health and Care Professions Council as a practising therapist. During the last 39 years, she has worked as a therapist in a variety of settings, but predominantly with clients suffering from neurological and neurosurgical conditions. In the past she has managed and developed occupational therapy departments in acute and post acute rehabilitation settings, and within the voluntary sector. She has acted as a visiting lecturer to four occupational therapy training courses, has previously acted as a peripatetic visitor and appraiser to the course at Salford University, and has run several workshops and courses in the rehabilitation of neurological patients. Jackie has lectured nationally in a wide arena, both in relation to her work as an Occupational Therapist and as a Brain Injury Case Manager.

Whilst employed at Walton Hospital, Jackie also worked in the field of pain management and assisted in the development and establishment of one of the first programmes for chronic pain sufferers in this country. The impact of catastrophic injury and long term disability remain a focus of interest.

In her role within N-Able Services, Jackie has continued to maintain her skills as an occupational therapist and to develop rehabilitation programmes as part of the case management process within the community.

Since 1985, Jackie has worked exclusively in private consultancy work. In recent years this has been predominantly with people suffering from traumatic and acquired brain

injury, and from 1992 – 1997 she worked as a part-time consultant in the establishment and development of the Transitional Rehabilitation Unit (TRU Ltd) based in Haydock, Merseyside. This centre offers rehabilitation services to individuals with acquired brain injury. Whilst providing consultancy services as an occupational therapist to this organisation she became interested in the concept and model of case management, and started working with her first case management clients in 1996.

Since this time, Jackie has expanded her role as a brain injury case manager and with the development of N-Able Services has been able to widen the service to include client groups encompassing a wider spectrum of individuals with complex needs, and of varying ages. N-Able Services currently manage over 70 individuals.

Jackie is an Advanced Practitioner Member of the British Association of Brain Injury Case Managers, (BABICM) and has served on the national committee of this organisation for many years. From 2001 – 2004, she acted as National Secretary, and was co-opted back into this role in 2007. From June 2010 until June 2013 she took on the role of Chairperson for the organisation. Jackie was awarded an Honorary Fellowship of BABICM in recognition of services to Brain Injury Case Management in 2016. She remains active within the Research Sub-Group of the organisation and remains keen to maintain and improve standards of case management. She was involved in the development of the 'Competencies for case managers and standards for case management practice' produced by BABICM that has cemented good practice in case management in brain injury. Jackie continues to support the combined work of BABICM, the Case Management Society of the UK and the Vocational Rehabilitation Association in development of a national framework for case management.

Jackie is a member of Headway (the charitable support organisation for people with acquired brain injury and their families) and is a Trustee and current Chairperson of the local Wirral group. She has maintained her links with her professional body and remains a member of the College of Occupational Therapists Specialist Interest Group in Neurological Conditions, and also in Independent Practice.

Jackie has written for various arenas, and is co-author of a chapter on Acquired Brain Injury in "Occupational Therapy in Physical Dysfunction: Principles, Skills and Practice (edited Turner, Foster and Johnson. 2002)," a previously nationally recommended textbook in occupational therapy training; and has also contributed to a book on the principles of case management entitled "Good Practice in Brain Injury Case Management (edited Parker. 2006)" She is a member of the National Mental Capacity Forum

Jackie has presented at several national and some international study days and conferences in relation to the role of occupational therapy in brain injury and more recently in the role of the case manager. She is wholly committed to raising the standard of care and rehabilitation for individuals with acquired brain injury locally and at a national level.