



APEX
REHABILITATION
SERVICES

HELPING YOU RECOVER

One-Stop Service for
Medico-Legal

Matters



About Us

ARS are dedicated to delivering industry-leading medical reporting services, and our expert team have worked in this industry for over 20 years.

You can rest assured that we deliver with the utmost professionalism, whilst our extensive wealth of experience means that we understand the need to treat injured and vulnerable in people in a caring, sympathetic manner.

Our team has had significant industry training which is reinforced internally, and we also have a programme of continuous training to ensure we maintain an exceptional level of quality and attention to detail.

We work in partnership with you to deliver a professional and convenient service and to help reduce administrative processes for your business. We have an excellent reputation for providing genuine value and a high quality of service to our customers.

Service Level Agreements

We work in partnership with you to deliver a professional and convenient service, helping reduce administrative processes for your business.

- Receipt of instruction, instruction acknowledgement & expert instruction all within 24 hours
- Instruction and arranging mutually convenient appointment within 24 hours
- Instruction and appointment within 14 days or as per solicitor request.
- Appointment and report within 7 days
- National coverage with the average mileage for appointments being 5 miles.
- Extensive quality assurance and medical expert report audits carried out by our Chief Medical Officer.



Our Services

We are committed to facilitating client examination and rehabilitation whilst delivering industry leading customer service.

The use of rehabilitation and especially early intervention in the claims process is important if the client is to return to pre-accident condition at the earliest possible opportunity.

Following an initial assessment with a Medical Examiner, depending on their recommendations we will use our network of over 1000 UK medical experts to facilitate access to nationwide coverage for services including:

- Acupuncture
- Chiropractic sessions
- Cognitive Behavioural Therapy (CBT)
- Counselling
- CT scans
- Eye movement desensitisation reprocessing therapy (EMDR)
- MRI scans
- Neuropsychological assessment
- Osteopathy
- Physiotherapy
- X-Rays



Physiotherapy

Our rehabilitation treatment offering is endless; we facilitate thousands of rehabilitation treatment sessions every year in over 500 venues across the UK.

Our unrivalled expert panel includes thousands of Chartered Physiotherapists who, along with other specialist providers, facilitate hundreds of thousands of treatment sessions every year.

Treatment

Physiotherapists can treat people for the following:

Musculoskeletal conditions including
back or neck pain

Frozen shoulder (blade rotation)

Pulled / torn muscles

Tendon injuries (Achilles tendon, groin strains)

Spinal injuries

Sports injuries

Common sprains

Contact us today to see how we can help you.
'Get In Touch'

0161 212 1103
info@arsrehab.co.uk
www.arsrehab.co.uk





Psychological Rehabilitation

The impact of an accident isn't always easy to cope with, experiencing a traumatic and unexpected event, can often have an impact on your mental health. Psychological well-being is important to us all and we recognise that support is required when accidents occur.

At ARS we have over 350 different locations and more than 200 experts that specialise in all kinds of Psychological services.

We will arrange for a member of our panel of highly experienced Psychologists to undertake a prompt and comprehensive face to face assessment to evaluate the psychological impact on your client following an accident.

Following the accident, if there are any recommendations, we can arrange any of the following treatments :

- CBT - Cognitive Behavioural Therapy
- Neuro-psychological assessment
- Counselling
- EMDR - Eye Movement Desensitisation and Reprocessing

Diagnosics and Investigations

We know how important it is to find a provider that has a large network, can offer a competitive tariff and deliver with accuracy and speed of service. At ARS we put your patient at the centre of everything we do.

With over 100 diagnostic centres across the UK, we give our patients quick and easy access to diagnostic services.

Our offer to you:

Access to almost 100 diagnostic scanning clinics across the UK and Northern Ireland.

Same day appointments

Highly competitive agreements

Access to a panel of expert radiologists that can deliver rapid results to get the report back to you when you most need it

Secure cloud based imaging storage

Online accessibility to view images and report using digital platforms

Flexible payment terms

Dedicated Patient Care Team to process your referrals quickly and accurately

Daily case management information

Services we can facilitate include:

■ **MRI - Magnetic Resonance Imaging**

■ **CT Scan - Computed Tomography**

■ **X-rays**

■ **Arthroscopy**

■ **Ultrasound**

■ **Bone scans**

■ **PET scans**

■ **Brain scans ECG -
Electrocardiography**

Technology

Apex Medico's continuous investment in technology has allowed it to develop systems that allow simple and secure transfer of data. New systems mean real-time appointment availability for solicitors and clients



Benefits of the Apex Portal include :

Solicitors

- Access to Medical Appointments
- Access to Medical Reports
- View their financials

Medical Experts

- Add and Remove Appointment Slots
- View their Financials
- Review Medical Records
- Access Medical Reports
- Access Client Appointment Lists
- Access to KPI's for there SLA's to improve quality

Claimants

- Real Time Appointments
- Re-arrange appointments
- Access to medical reports
- Message Apex Medico regarding any query



Medical Experts

At ARS we have a panel of experts covering all medical disciplines. We have a dedicated expert liaison department managing all our experts.

We continually monitor and review all our expert panel to provide the best possible service.

Service levels are agreed with all our experts to ensure a consistently high standard of delivery.

All new experts are vetted by our chief medical officer before joining our panel. Rest assured ARS will provide the best medical reports from industry leading experts.



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