

# Alice Evans

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## Personal Information

Name: Alice Evans

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## Personal Profile

A hardworking and conscientious individual; I am able to work independently using my own initiative whilst also being able to work successfully as part of a team. Conscientious and reliable, I am keen to learn new skills and to expand my knowledge of the working environment. I possess a high level of communication skills, am professional and trustworthy and believe in providing the highest standards of person centredness. I have the ability to pay attention to detail and believe that I would make a valuable addition to any team.

## Education

Date	Institution
2025 – Present	<b>Swansea University</b> MSc – Advanced Management (Health Innovation & Transformation)
2022 – 2023	<b>Oxford Brookes University</b> Team Manager Development Programme
2021 – 2022	<b>Teeside University</b> Certified - Best Interest Assessor
2020 – 2021	<b>University of South Wales</b> Certified - Assessing and Supervising Students
2019 – 2020	<b>Cardiff Metropolitan University</b> Certified - Continuing Professional Education and Learning
2014 – 2017	<b>University of South Wales</b>

2012- 2013

**Cardiff Metropolitan University**

BSc Hons (First Year) - Sport and Physical Education

2010-2012

Brynmawr Comprehensive School

A- Levels:

Physical Education [C]

Business Studies [C]

Welsh Baccalaureate [A]

2005-2010

Glyncoed Comprehensive School

11 GCSEs:

English Literature [A]

English Language [B]

Double Award Science [B] [C]

Mathematics[C]

Physical Education [A]

Business Studies [B]

Catering [B]

Media Studies [BB]

Religious Studies Short Course [A]

## **Employment**

Date

03/2025 – Present

**Service Development Manager** at Vale of Glamorgan Council

- Working in creative and innovative ways to develop adult services for the local authority and local health board
- Supporting the service to improve, develop and create opportunities to work in creative ways
- Exploring promoting, and advocating a person-centred practice and strengths-based model of working
- Mentoring qualified and unqualified staff to work in creative and preventative ways to achieve service user outcomes
- Developing service delivery, working closely with senior managers, directors and chief executives to achieve the local authorities action plan

- Supporting, developing, supervising and managing staff to develop to their highest potential and create environment to positively challenge and improve practice
- Developing innovative ways of working whilst remaining mindful of the impact and importance on the financial budget, resources and set key performance indicators.
- Deputising for the head of adult services when and where necessary

03/2025 – Present

**Panel Member** at Social Care Wales

- Attend hearings where a registered persons fitness to practice is in question
- Provide knowledge and information from a social work perspective to lay members within the panel in order to conclude a decision
- Digest and make sense of complex and sometimes conflicting information.
- Conclude with the panel whether it is appropriate for that registered person to continue their duties or receive termination or suspension of their registration
- Weigh up the risk that the registered person may or may not have upon those they are working with
- Make decisions and explain how I have come to that decision
- Provide constructive challenge and hold officers to account for their actions
- Act as an ambassador for Social Care Wales

08/2022 – Present

**Independent Best Interest Assessor (Self-Employed)**

Duties included:

- Independently assessing individuals where it is believed they may be deprived of their liberty
- Undertaking independent mental capacity assessments to identify if an individual is able to make a decision around their care and accommodation
- Providing independent recommendations to managing authority
- Assessing restrictions and considering the acid test during the assessment
- Providing independent advice and guidance to the managing authority whilst exploring less restrictive measures
- Ensuring legislative frameworks are followed and that the individual's human rights are at the forefront of their care

- Identifying a relevant person representative to advocate for the individual and make their voice and wishes known

11/2022 – 03/2025

**Service/Team Manager (Community Resource Integrated Team)** at Blaenau Gwent County Borough Council and Aneurin Bevan University Health Board

Duties include:

- Direct management of a multi-disciplinary team consisting of multiple staff including social workers, physiotherapists, occupational therapist and SALT.
- Direct responsibility for maintaining, monitoring, supervising, developing and managing staff
- Decision making and responsibility of portfolio's budget and project funding set by the Welsh Government
- Project managing, and data collecting information around each project.
- Involved and responsible for developing policies, procedures and pathways.
- Undertaking investigations and dealing with complaints
- Ensuring PADR's and yearly appraisals are completed
- Working with HR and Trade Union's during meetings including welfare meetings and disciplinary's.
- To carry out regular quality assurance to improve the team and services.
- Working in partnership between both health and social care to improve services and enhance preventative practice
- Working with Senior management in remaining up to date with the corporate future plans and visions
- Balancing and prioritising demands and workloads between the health and social sector

06/2019 –11/2022

**Senior Practitioner (Community Care)** at Blaenau Gwent County Borough Council

Duties included:

- Maintaining an active caseload whilst supporting other staff members
- Ensuring staff members are provided with regular supervision and reflective opportunities
- Supporting staff members within family, multi-agency and general meetings
- Acting as Designated Lead Manager throughout Safeguarding conferences and investigations

- Assigning cases to staff members and monitoring these cases
- Ensuring regular team meetings are undertaken and supporting the team manager
- Quality assuring staff member's work and providing feedback.
- Attending Senior management meetings and remaining up to date with the departments future plans and visions

06/2018 – 06/2019

**Social Worker (Community Care)** at Blaenau Gwent County Borough Council

Duties included:

- Providing social work assessments for adults and carers under the auspices of the Social Services and Well-being (Wales) Act (2014)
- Engaging service users and family members through the assessment process
- Working in partnership with agencies to support individuals personal outcomes
- Working together with services to formalise care plans to meet needs and personal outcomes
- Providing carers assessments for carers and exploring respite options
- Assessing individuals mental capacity if this is questioned under the Mental Capacity Act (2005)
- Advocating for individuals who are deemed to lack capacity

04/2017 – 06/2018

**Mental Health Social Worker** at Blaenau Gwent County Borough Council

Duties included:

- Undertaking assessments for individuals whom it is felt may be experiencing problems with their mental health
- Working closely with health professionals including GP's, nurses, psychiatrists, psychologists and occupational therapists
- Working in partnership with Approved Mental Health Professionals in circumstances where it is felt an individual may be at risk to him/herself or others
- Remaining involved in a multi-disciplinary unit. Assessing risk and utilising admissions to the ward when necessarily

- Working closely with the preventative home treatment team to support individuals to maintain independence and work toward achieving their identified outcome

04/2016 – 09/2016

**Support Worker (Community Care)** at Blaenau Gwent County Borough Council

Duties included:

- Assessing individuals and their carers who may have needs for care and support to work toward achieving their identified outcomes
- Engaging service users and family members through the assessment process
- Working in partnership with agencies to support individuals personal outcomes
- Working together with services to formalise care plans to meet needs and personal outcomes
- Providing carers assessments for carers and exploring respite options
- Assessing individuals mental capacity if this is questioned under the Mental Capacity Act (2005)
- Advocating for individuals who are deemed to lack capacity

01/2015- 01/2016

**Haematology Medical Secretary** at Nevill Hall Hospital, Abergavenny (NHS)

Duties included:

- Working alongside consultants, nursing staff and team members
- Taking telephone calls, answering queries, working inter-professionally with other agencies and GP surgeries
- Arranging meetings, conferences and appointments
- Organising and sending out prescriptions
- Organising consultants' calendar, arranging meetings
- Working with professionals of the Welsh Government
- Taking minutes and typing dictations and letters

05/2013 –12/2014

**Auxiliary Nurse** at Nevill Hall Hospital, Abergavenny (NHS)

Duties included:

- Becoming computer literate and filling out patients paperwork
- Working and communicating between colleagues to ensure best possible options for patients

- Being involved in patients well being and health
- Patient contact including duties such as, observations, sugar checks, blood withdrawals, blood pressure/temperature checks etc.
- - Working with professionals to monitor patients' health
- - Working in a fast paced environment and ensuring that patients health needs are met
- - Monitoring patients and reporting concerns to allocated consultant

02/2013- 04/2013

**Support worker** at Premier Social Care, Tredegar, Ebbw Vale

Duties included:

- Working within nursing homes and providing personal care
- Helping with washing, bathing, feeding, dressing etc. Applying medication and moving and handling procedures
- Being reliable and trustworthy, handing out meals and drinks, ensuring the correct procedures of manual handling is carried out

11/2011- 09/2014

**Support worker** at Barnardo's, Bethcar Street, Ebbw Vale

Duties Included:

- Developing trustworthy relationships with young adults and children who have been diagnosed with disabilities such as Autism, physical and mental disability
- Encouraging confidence and personal development of people who may be referred to as disabled
- To organise and arrange times and dates of activities to encourage socialising skills
- To recognise and accept people under all circumstances and to motivate and help achieve their full potential
- To create a positive and motivated atmosphere for young adults to improve on their interacting and behavioural skills

11/2012- 12/2012

**Customer assistant/ accounts assistant** at Marks & Spencer Outlet, Ebbw Vale, Gwent

Duties Included:

- Operating tills and being computer literate, writing up reports and helping with cash counting and accounts.

- Communicating, interacting and building professional relationships with customers by answering customer queries and assisting with any advice
- Stock taking and rotation
- Cash handling, taking payments and operating tills
- Working as part of a team within to rotate and share workload
- Organising stock and rearranging back on shop floor

12/2011 – 11/2012

**Support worker** at Allied Healthcare, Ebbw Vale, Gwent

Duties Included:

- Personal duties such as bathing, washing, food preparation, feeding, dressing etc
- Update care plans and administer medication
- To provide personal care within the home and developing professional relationships with service users
- Be able to work effectively as part of a team and solely
- Encourage personal development, physical activity and socialising skills